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**MOCK DRILL REPORT: MOVIE TIME CINEMA, WEST GATE MALL, RAJA
GARDEN ON 27/04/2017 ON THE SCENARIO OF STAMPEDE DUE TO BOMB
THREAT.**



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1. INTRODUCTION

A mock drill was conducted at Movie Time Cinema, West Gate Mall, Raja Garden by DDMA (West) on 27th April, 2017 at 10:45 am. This mock drill was conducted under supervision of District Magistrate (West), Sh. Shiv Kumar (IAS) and Additional District Magistrate Sh. S.C. Meena, ADM (West). It was purely a surprise mock drill based on the scenario of Stampede due to bomb threat.

The major focus area for this entire exercise was to check emergency preparedness of the **ESFs (Emergency Support Functionaries)** in case of such kind of threat, and to assess the response time as well as their response mechanism.

2. OBJECTIVES

The objectives encompassed in the Mock drill was

- As this mock drill organized at 27th April, to check the preparedness of Movie Time Cinema towards the safety of the customers or people coming in the Cinema as well as the West Gate Mall.
- To ratify the Standard Operating Procedures (SOPs) of various departments.
- To highlight the roles and responsibilities of different stakeholders at disaster situation.
- To assess the capacities of stakeholders and various departments.
- To create general awareness amongst the staff of the Movie Time Cinema, West Gate Mall as this was the first mock drill for them at their premises.
- To check the preparedness level of the Movie Time Cinema against any other kind of disaster.
- To check the message transmission timings/delay within various ESFs by the Disaster Control (1077) and District Control room.

3. SCENARIO

On 27th April, 2017 at around 10:45 am, suddenly someone among the crowd watching movie at Movie Time Cinema Hall informed that there was a bomb inside the cinema theatre and suddenly stampede occurred in the Audi-03 thereafter. However Cinema authority addressed the people to calm down and advised to do not panic and by this and with the coordination of west gate mall people get evacuated successfully but inside the Audi-03, 13 casualties found, out of which 02 dead , 07 major and 04 were minor.

4. STRATEGY OF IMPLEMENTATION

Step 1:

On 18th April, 2017, it was decided with the consent of District Magistrate (West) that, DDMA (West) will conduct a mock drill on the above mentioned scenario at Movie Time Cinema, Raja Garden, as the location was already finalized with the consent of DM (West).

Step 2:

On 26th April DDMA officials checked the site which was chosen for the Mock Drill and the Staff of the Movie Time Cinema was briefed regarding the scenario of Mock Drill as well as the Date and Time was also finalized.

Step 3:

1. On 27th April, 2017 at 10:47 AM, Mock Drill was started as per decided scenario and a representative (Manager) from the Movie Time Cinema informed Police Control Room (100) and then Disaster Control Room (1077) regarding the Stampede due to bomb threat. After that, Disaster Control forwarded the call to West District and EOC of DDMA (West) informed all ESFs to response at incident site earliest.
2. Calls were made to the concerned ESFs i.e., Police, Fire, Bomb Squad and Dog Squad, St. Johns Ambulance, DHS, Civil Defense, Traffic Control, MCD, CATS ambulance, BSES or NDPL etc. from the Emergency Operation Center of District Disaster Management Authority (West).
3. EOC (West) stayed connected with the incident commander at the location of incident through the wireless set/tetra and get updates of the Mock drill and same forwarded to 1077 later.

5. DETAILED TIME LOG OF VARIOUS DEPARTMENTS:-

West District, Delhi				
S. No	Name	Phone No	Call Time	Response Time
1.	Disaster Control Room	1077	10:52 am	-
2.	Police Control Room	100	10:53 pm	10:54 am
3.	Fire Control Room	101	10:55 am	11:07 am
4.	CATS	1099	10:56 am	11:06 am
5.	Sh. Ojas S. Walia / (St. John Ambulance)	9818372354	11:05 am	11:36 am
6.	QRT (West)	-	10:51 am	11:00 am

7.	SHO, Rajouri Garden ASHO Rajouri Garden	8750871127	11:11 am	11:55 am
8.	Delhi Police Special Cell			11:20 am
9.	Dr. Sunita Prasad (CDMO) Dr. S. Kumar with staff	8745011323 9891490859	11:12 am	12:10 pm
10.	Kukreja Hospital Ambulance			12:20 pm
11.	Sh. Suresh Kumar Malik ICD(W) with 15 CDVs	9868371609	10:55 am	11:00 am
12.	Sh. P.C. Meena Sh. Dushyant Yadav (MCD) Sh. Dushyant Yadav (J. E.) Sh. Balraj with 01 truck & 10 staff members.	9717788296 8588888576	11:02 am	10:58 am
13.	Sh. Ram Kishan E. E. Sh. H.R. Singhal, DMC Raghubir Nagar Sh. Anil Kumar, Sh. Joginder, Sh. Ram Dass with 01 JCB	9717788578 8527598643	10:50 am 10:51 am	11:16 am
14.	DFO, Sh. Mukesh Verma (Fire officer)	9810445332	11:05 am	-
15.	Sh. S. C. Meena ADM(W)	7834848514	16:10 pm	-
16.	Sh. Amit Kumar SDM (RG)	9205920120	10:52 am	-
17.	Sh. Surender Kumar, Executive Magistrate	011-27395615 (O) 7838657969	10:53 am	11:04 am
18.	Sh. Rajnikant Awadhiya ACP Traffic.	8750871416	10:56 am,	-
19.	Sh. Vijay Kumar (DCP, West) Sh. Sagar Singh Kalsi (DCP-II, West)	9918099049 9818099069 011-25453992	11:09 am	-
20.	Sh. Manmohan S.E. PWD, Sh. Shubham Awasthi (J. E.)	9818400410	11:03 am	12:00 pm
21.	Sh. Jitender Sharma DGM,BSES Sh. Narender Sharma, Sr. Manager With staff	9350130282 9312782492	11:06 am	11:13 am
22.	Bomb Squad (SWAT TEAM) Sh. Sudesh Ranga	011-23865038 9999663307	11:01 am	11:51 am

23.	Traffic Inspector Sh. Pradeep Kumar	8750871463	11:20 am	11:25 am
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Some of the special ESFs/officials reported at the incident site. Details are as follows:-

S. No.	Name & Department	Reporting Time
1.	Sh. Surender Kumar, Executive Magistrate, Rajouri Garden (West)	11:04 am
2.	Sh. Dushyant Yadav (J. E., MCD) WZ	10:58 am
3.	Sh. Shubham Awasthi, J.E. PWD	12:00 pm
4.	Special cell of Delhi Police	11:20 am
5.	SHO and Astd. SHO , Rajouri Garden	11:55 am
6.	SWAT team	11:51 am

Evacuation, Search and Rescue:





First Aid by Cinema Staff



6. ANALYSIS OF MOCK DRILL

Under overall supervision of Executive Magistrate, Rajouri Garden, DPO (West) and PCs (West), the nodal departments namely Delhi Police, Delhi Fire Service and other ESFs responded at Movie Time Cinema to the scenario of 02 deaths, 07 major injured and 04 Minor injured was created inside the Audi and premises of Movie Time Cinema, Raja Garden. The injured were rushed to the nearerby hospital Guru Gobind Singh Hospital.

Details of Casualties sent to different neighbouring Hospitals:

S.No	Name of the Neighbouring Hospitals	Number of Casualties
1.	Guru Gobind Singh Hospital	02(Dead), 03 (Major Injured) and 04 (Minor).However minor casualties were treated first aid by the cinema staff trained in First Aid.

7. STRENGTHS

1. The exercise generated a lot of awareness about such kind of scenario among various departments as well as in the Movie Time Cinema, West Gate Mall, Raja Garden.
2. Delhi Police reached the site at first within 02 minutes as the incident site was near the police station and evaluated the status of the rumour of bomb threat and advised the crowd to not panic and evacuated the insight members of the mall and audi.
3. Search operation was carried out properly by Delhi Fire Service. Evacuation operation continued by Delhi Police and Delhi Fire Service rescuers. All the casualties were rescued and evacuated from the incident site.
4. The highlighted strength during the mock drill was the trained staff of cinema authority in First Aid as major or minor casualties were given first aid by the cinema staff only before reaching any ambulance at the incident site with doctors.
5. Delhi Fire Service also reached at site within 12 min at the incident site and helped Delhi Police in their search operation.

8. WEAKNESSES AND SUGGESTIONS:

1. As it was the scenario of stampede due to bomb threat and as we know in any gathering stampede can cause more casualties than any other disastrous situation. Therefore all stake holders are requested to follow their SOPs properly as they do in real situation and take Mock Drill as a revision and practice for what can happen.
2. The staff of movie time cinema was well trained in first aid but not in Search & Rescue hence there is requirement of Search & Rescue training methods to the staff of cinema authorities as the staff was found inefficient in search & rescue techniques during evacuation of casualties.
3. Beside CATS came late, there are other ambulance services available in the district like St. Johns Ambulance Brigade etc. But they also not reported at the incident site. As stampede cause more casualties hence ambulance play important role to carry the casualties to nearest hospital as earliest possible to save a life.
4. The EOCs should be strengthened in terms of better infrastructure, communication system and human resources. EOC should be technologically well-equipped for better communication and coordination with the ESFs. For example, provision of GPS system for tracing of QRT and there should be a static tetra to communicate if wireless not workout.
5. It is requested to ESFs that kindly share the SOPs to evacuate female casualties from any disaster or incident site. As department during evacuation were found startled to handle female casualties as this issue was raised during the briefing section.
6. Following ESFs not reported at the incident site. :
 - a. Civil Defence volunteers were there but they were not helping in search & rescue operation or crowd management.
 - b. St. Johns Ambulance brigade to give first-aid service and ambulance service during the exercise.
 - c. Bomb Squad & Dog Squad not reported at the site, as the team was reserved at VIP security.

9. BRIEFING SESSION OF THE MOCK DRILL

A briefing session was held at the end of this mock exercise, in which department heads, Executive Magistrate (Rajouri Garden), officials of DDMA (West) evaluated the mock drill and following points came in the light:

- Executive Magistrate (Rajouri Garden), Sh. Surender Kumar admired the response of ESFs and the trained staff of Movie time cinema in First Aid.
- According to the DDMA officials (PC, West) there was lack seriousness towards mock drill, Department should consider mock drill in a serious manner as these kind of mock drills are necessary to revise SOPs of the Emergency Support Functionaries so that they can response timely and according to their SOPs during any kind of threat like this.
- There was lack of seriousness towards mock drill by the Cinema authorities as it was found that staff members were not serious during the search & rescue operation which can be a reason of poor response towards any Disaster situation in future.
- Short comings in the part of Cinema authorities were instructed to improve earliest to avoid any mishappening.



In the end, we can conclude that, the representatives of all departments appreciated the efforts of all the ESFs who participated in the mock drill. All the ESFs will try to improve and implement the suggestions which came up during the entire mock exercise.

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