



सत्यमेव जयते



MOCK DRILL REPORT: KESHAV PUR MANDI, KHAYALA ON 26/09/2017 ON THE SCENARIO OF STAMPEDE DUE TO BOMB THREAT.



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GOVERNMENT OF THE NCT OF DELHI
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1. INTRODUCTION

On 26th September, 2017, a Mock Drill was conducted on the scenario of Stampede due to bomb threat at Keshav Pur Mandi, Khayala by DDMA (West). This mock drill was conducted under supervision of District Magistrate (West), Sh. Shiv Kumar (IAS) and Additional District Magistrate, Sh. S.C. Meena, ADM (West). It was purely a surprise mock drill based on the scenario of alleged bomb threat rumour followed by stampede.

The major focus area for this entire exercise was to check emergency preparedness of the **ESFs (Emergency Support Functionaries)** in case of such kind of threat, and to assess the response time as well as their response mechanism.

2. OBJECTIVES

The objectives encompassed in the Mock drill were:-

- As this mock drill organized to check the preparedness of the Mandi Association and staff in case of any major mis-happening.
- To ratify the Standard Operating Procedures (SOPs) of various departments for Terrorist attack incident.
- To highlight the roles and responsibilities of different stakeholders at disaster situation.
- To assess the capacities of stakeholders and various departments.
- To create general awareness amongst the Mandi Association staff, the fruit/vegetable vendors and general public which come in great numbers to the mandi daily.
- As Delhi is the capital city of India and is vulnerable to terrorist attack and bomb threat situations, this mock Drill was very important to check the SOP's & preparedness level of all the ESF's.
- To check the message transmission timings/delay within various ESFs by the Disaster Control (1077) and District Control room.

3. SCENARIO

On 26th July, 2017 at around 01.05 pm, the Secretary of Keshav Pur Mandi informed that there is an information of bomb to be placed inside the mandi premises. Due to this rumour there is immediate stampede situation in the mandi as there are so many vendors as well as local general public in the mandi at the time of the incident.

4. STRATEGY OF IMPLEMENTATION

Step 1:

On 15th September, 2017, it was decided with the consent of District Magistrate (West) that, DDMA (West) will conduct a mock drill on the mentioned scenario at Keshav Pur Mandi, Khayala as the location was already finalized with the consent of DM (West).

Step 2:

On 23th September, 2017 DDMA officials checked the site which was chosen for the Mock Drill and the Staff of Keshav Pur Mandi Association, Khayala was briefed regarding the scenario of Mock Drill as well as the Date and Time was also finalized.

Step 3:

1. On 26th September, 2017 at 01.05 PM, Mock Drill was started as per decided scenario and a representative (Secretary) from the Keshav Pur Mandi Association, Khayala informed Police Control Room (100) and then Disaster Control Room (1077) regarding the Stampede scenario due to alleged bomb threat. After that, Disaster Control forwarded the call to West District and Emergency Operation Center (West) of DDMA (West) informed all ESFs to response at incident site earliest.
2. Calls were made to the concerned ESFs i.e., Police, Fire, Bomb Squad and Dog Squad, St. Johns Ambulance, DHS, Civil Defense, Traffic Control, MCD, CATS ambulance, BSES etc. from the Emergency Operation Center of District Disaster Management Authority (West).
3. EOC (West) stayed connected with the incident commander at the location of incident through the wireless set/tetra and get updates of the Mock drill and same forwarded to 1077 later.

5. DETAILED TIME LOG OF VARIOUS DEPARTMENTS:-

West District, Delhi				
S. No	Name	Phone No	Call Time	Response time
1.	Disaster Control Room	1077	13:10 pm	
2.	Police Control Room	100	13:10 pm	
3.	Fire Control Room	101	13:08 pm	
4.	For Bomb Squad, (West District control room)	7836910080	13:09 pm	13:34 pm
5.	CATS	1099, 102	13:09 pm	13:36 pm

6.	Sh. Ojas S. Walia / (St. John Ambulance)	9818372354	13:07 pm- No response 13:16 PM -No response 13:27 PM- No response	-
7.	QRT (West), Sh. Balvinder Singh (Driver)	9711800693	13:08 PM	13:20 PM
8.	Dr. Sunita Prasad, (CDMO)	8745011323, 9891490859	13:09 PM	13:25 pm 01 team (03 members including doctor) 13:40 pm
9.	Park Hospital	-	-	13:32 pm01 ambulance
10.	Sh. Balwinder Singh, DDW	9868493336	13:10 PM	13:20pm
11.	Sh. Balwinder Singh, DW	9810188521	13:10 PM	13:20pm
12.	Sh. Suresh Malik , ICD (On leave) Sh. Hem Dutt Dixit	9868371609 9911008669	13:11 PM	13:21pm
13.	Sh. Jai Bhagwan (J. E.) (Zonal Officer) MCD Rohini Zone Sh. D. Dogra, A. E. Maintenance	9717787840 9717788085	13:11- No response 13:12- No response 13:17- No t pick 13:40- No t pick 13:44- Not reachable	-
14.	Sh. Ram Kishan E. E. Sh. H.R. Singhal, DMC Raghubir Nagar	9717788578 8527598643	13:13 PM	13:32 pm 01 JCB
15.	Sh. Sandeep Duggal, ADO Sh. Mukesh Verma	9810445332 9810445332	13:14 (out of station) 13:23 PM	13:33 pm 01 Fire tender
16.	Sh. S. C. Meena ADM(W)	7834848514	13:07 PM	-
17.	Sh. Jatin Goyal (SDM PN)	9205920120	13:08 pm- No response 13:20 pm	-
18.	Sh. B.D Meena (Tehsildar, PN)	9968643855	13:09 pm	13:40 pm
19.	Sh. Rajnkant Awadhiya, ACP	8750871415	13:09pm- No response 13:10pm	-
20.	Sh. Vijay Kumar , DCP West DCP -Outer District	9818099049 9818099050	13:11 pm	-
21.	Sh. Ashwani Gupta A.E. PWD Sh. Jogesh Joshi J.E. PWD	9818400410 8920028983	13:12pm , 13:21pm 13:13pm, 13:23 pm	-

22.	Sh. Jitender Sharma (O&M) DGM Sh. Mahender Yadav, Sub Division Officer	9312714836 9350261483	13:14 pm	14:05 pm
23.	Sh. Shiv Kumar, SHO Tilak Nagar Sh. Umesh, Chowki Incharge Tilak Nagar	7065036126 9911492605	13:15 pm, 13:24 pm 13:16 pm	13:37 pm
24.	Bomb.Detection team			13:34 pm 06 members +1 dog
25.	Sh. Madan Lal, Traffic Inspector	8750871463	13:17 pm 13:18 pm 13:26 pm	13:27 pm
26.	Traffic Control room (HQ)	1095	13:18 pm	

Details of Officials and vehicles present at the incident site,

S. No.	Delhi Police Emergency Services and vehicles reported at incident site
1.	01:19 pm:- 02 PCR
2.	01:23 pm :- 01 PCR
3.	01:21 pm:- 01 Jeep of Sr. Inspector
4.	01:45 pm:- Special cell , Delhi Police
5.	01:37 pm:- 01 SHO Tilak nagar
6.	01:32 pm:- 01 JCB , Disaster management center
7.	01:36 pm:- CATS Ambulance
8.	01:32 pm:- Park Hospital Ambulance
9.	01:45 pm:- Sehgal Hospital Ambulance
10.	01:34 pm:- 06 members (Bomb Detection Team)
11.	01:23 pm:- 02 Bikers from Traffic Police

EVACUATION AND SEARCH& RESCUE:





6. ANALYSIS OF MOCK DRILL

Under overall supervision of Tehsildar, Patel Nagar, DPO (West) and PC-I as well as PC-II (West), the nodal departments namely Delhi Police, Delhi Fire Service and other ESFs responded at Keshav Pur Mandi, Khayala to the scenario of 02 deaths, 06 major injured and 10 Minor injured casualties who suffered injuries due to stampede. The injured were rushed to the nearby Guru Govind Singh Hospital (govt. hospital) and Park Hospital (Private Hospital).

Details of Casualties sent to different neighbouring Hospitals:

Name of the Neighbouring Hospitals	Number of Casualties
1. Guru Gobind Singh Hospital	01 Dead, 03 Major
2. Park hospital	01 Dead, 03 Major, 2 Minor

	However first aid was given to remaining 08 Minor casualty by the doctors in the First Aid Post at the site.
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7. STRENGTHS

1. The mock exercise generated a lot of awareness about such kind of scenario among the employees of Keshav Pur Mandi Association as well as the vendors as on this scenario no mock exercise has been conducted ever at their premises.
2. Delhi Police reached the site at first and analyze the situation as well as they started the search & evacuate of injured people out of the premises.
3. The DDMA, QRT and Civil Defence members responded to the site swiftly and helped the police in the process of evacuating the premises.
4. The Secretary Keshav Pur Mandi Association, was very alert and he did time to time announcement to avoid any panic situation in the area.
5. The bomb detention squad was fully equipped with 6 members and a dog in their team. They searched the whole area to nullify the chance of any bomb.

8. WEAKNESSES AND SUGGESTIONS:

1. As it was the scenario of bomb threat which could have been a terror attack and this is a special case disaster it should have been handled by the anti-terrorist patrol cars of Delhi Police, recently launched and named as "Parakram". Despite the appreciable initiative, in the mock drill Delhi Police did not even followed the basics of handling any crime or disaster situation i.e. to cordon off the area at first.
2. The traffic around the Mandi area and near the entry-exit points was not management properly by the police as well as traffic police staff.
3. The ambulance service did not reach on time at the incident site; there were casualties at site un-attended. Even the CDMO team didn't reach on time.
4. The EOCs should be strengthened in terms of better infrastructure, communication system and human resources. EOC should be technologically well-equipped for better communication and coordination with the ESFs. For example, provision of GPS system for tracing of QRT and there should be a static tetra to communicate if wireless tetra set will not work in vehicle(QRT) as EOC communicate to QRT for any information of the incident site and then only transfer the same to DDMA (HQ).

5. It is requested to ESFs that kindly share the SOPs of response towards all such types of disasters with DDMA (West). This request has already been made to all ESFs
6. It was observed during the mock drill that however ESFs reported at the incident site on time but they were not seems to be aware about their action to be done after reaching the incident site.

9. BRIEFING SESSION OF THE MOCK DRILL

A briefing session was held at the end of this mock exercise, in which department heads, Sub Divisional Magistrate (Punjabi Bagh), officials of DDMA (West) evaluated the mock drill and following points came in the light:

- Tehsildar (PN) Sh. B. D. Meena, admired the response of ESFs and the active participation and coordination of the Keshav Pur Mandi Association in the mock drill organized by DDMA (West).
- According to Tehsildar (PN) each ESFs perform the basics of their SOPs during any mock drill as they do during any real incident scenario.
- There was no First Aid and Search & Rescue team of Keshav Pur Mandi Association. Since there was delay in reaching the ambulance if there had been a team of their own then at least the minor casualties could have been treated at site before the ambulance arrived.
- The Dispensary staff of CDMO requested to involve the hospital staff during further mock drill because of shortage of staff in dispensary.
- Emergency number should be displaced at various lo0cations inside the Keshav Pur Mandi
- Short comings in the part of Keshav Pur Mandi Association as well as all the other ESF's were shared with them to overcome.



DDMA (West)



- It was also emphasized by DPO (W) in the meeting that Disaster Management Committee should be formed in Keshavpur Mandi for avoiding any hazardous situation in future and there disaster management plan should be prepared as soon as possible.

In the end, we can conclude that, the representatives of all departments appreciated the efforts of all the ESFs who participated in the mock drill. All the ESFs will try to improve and implement the suggestions and will recover the weaknesses as mentioned in upcoming drills so that can perform much better in real scenarios.

12/28/9/2017
(B.D. MEENA) *[Signature]*
TEHSILDER, PATEL NAGAR
DISTRICT WEST DELHI

Copy to:-

1. Secretary, Keshav Pur Mandi Association, Khayala